

Privacy and Cookies

Our privacy policy

The Royal Artillery Centre for Personal Development (RACPD) is committed to protecting your privacy.

When you contact us or visit our website, your personal information is stored securely and processed fairly in accordance with the General Data Protection Regulation (GDPR).

Our privacy policy explains the following:

- What information the RACPD may collect about you.
- How the RACPD will use your information and ensure this is not shared with organisations outside the company.
- How long your information may be held on our system.
- Your choices regarding the personal information you provide to us.
- How cookies are used on our website and the options available to reject these.

Our privacy policy

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Changes to our privacy policy

We may update our privacy policy from time to time, so you may want to check the latest version before providing personal data to the RACPD. This version was last updated on 01 May 2018.

How we collect information

We collect personal information when you

- Register online through our website
- Complete a form or questionnaire
- Contact us by phone, post or email

In addition, information is automatically captured each time you visit our website. We use cookies (see below) and collect IP addresses (that can uniquely identify a specific computer or network device on the internet) to track visitors to our websites.

What we do with this information

We use the personal information you provide to answer your enquiries and to make improvements to our website.

We do not share personal information

RACPD will not share your personal details with any external organisations. We will never sell, rent or otherwise distribute or make public your personal information. We loathe spam as much as you do!

How long do we keep your information?

Your information will be held on our systems for as long as is necessary to answer your requests and maintain a dialogue with those individuals who remain interested in the RACPD.

Email newsletter

If you choose to join our email newsletter, the email address that you submit to us will be forwarded to [Mailchimp](#) who provide us with email marketing services. Your email address will remain within MailChimp's database for as long as we continue to use MailChimp's services for email marketing or until you specifically request removal from the list. You can do this by unsubscribing using the unsubscribe links in any email newsletters that we send you or email info@racpd.org.uk using the email address that you wish to unsubscribe.

Please note: If you are under 16 years of age you MUST obtain parental consent before joining our newsletter.

Links to other websites

Our website may contain links to other websites of interest. However, once you have used these links to leave our site, you should note that we do not have any control over that other website. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such sites and such sites are not governed by this privacy policy.

Will I be contacted by the RACPD for marketing purposes?

We will only contact or send information about the RACPD to those people who have given us permission to do so.

We will only provide information that is relevant to you.

What information do we hold about you

You can request a report detailing all the information we hold about you by writing to the address below.

What to do if you don't want us to contact you in the future

Write to the address below asking us not to contact you again.

What to do if you want us to remove your details from our record

Write to the address below asking us to delete your details from our records.

Data Protection

More information about GDPR and your rights can be found at <https://www.eugdpr.org>

Freedom of Information

More information about the Freedom of Information Act 2000, can be found at <https://ico.org.uk/for-organisations/guide-to-freedom-of-information/what-is-the-foi-act/>

Data Breaches

We will report any unlawful data breach of this website's database or the database of any of our third party data processors to any and all relevant persons and authorities within 72 hours of the breach.

Contacting the RACPD about personal information

If you have any questions about this Privacy Policy, or the information we hold about you, please write to:

Data Protection Officer
RACPD
RA Barracks
Larkhill, Salisbury. SP4 8QT
info@racpd.org.uk

About the cookies we use

We use cookies on our website. Cookies are small bits of data we store on the device you use to access the RACPD website so we can collect statistics relating to repeat users. Each cookie expires after a certain period of time, depending on what we use it for. Below we list and describe the various cookies used on our website.

By using RACPD's website, you expressly consent to the use of cookies as described on this page and in our [Privacy Policy](#).

Cookie Description	Purpose	More Information
Google Analytics	Used to collect information about how visitors use our site. We use the information to compile reports and to help us improve our services. The cookies collect information in an anonymous form, including the number of visitors to the site, the location of our visitors and the pages they visited.	Learn more about Google Analytics and privacy
Authentication	This cookie is set when you log into our website.	
Unique ID	Long-term cookie we use to identify your browser in between different sessions.	
Session ID	Helps us to maintain short-term state information about your browsing session.	

We don't believe cookies are sinister, but you can still choose to remove or disable cookies via your browser. Refer to your web browser's configuration documentation to learn how to do this. Please note that doing this may adversely impact your ability to use our services. Enabling cookies ensures a smoother experience when using our website.

You can learn more about cookies here
<http://www.aboutcookies.org/Default.aspx?page=1>

Social Networks

Our website provides you Social Plug-ins from various social networks. If you choose to interact with a social network, your activity on our website might also be made available to social networks such as Facebook and Twitter. If you are logged on in one of the social networks during the visit on our website the social network might add this information to your profile. If you are interacting with one of the Social Plug-ins, this information will be transferred to the social network. In case you do not wish such a data transfer, please log off in your social network before you enter our website.

We cannot influence this data collection and data transfer via the Social Plug-ins. Please read the privacy policies of those social networks for detailed information about the collection and transfer of personal data, what rights you have and how you can achieve satisfactory privacy settings.

Facebook: <https://www.facebook.com/about/privacy/>

Twitter: <http://twitter.com/privacy>

Google +: <http://www.google.com/intl/en/policies/privacy/>

LinkedIn: <https://www.linkedin.com/help/linkedin/answer/66/managing-your-account-and-privacy-settings-overview?lang=en>

Full details of all our Data Protection policies can be found at www.racpd.org.uk.